



SHARPENING SERVICE REQUEST

A PROPERLY MAINTAINED TOOL IS AN EFFECTIVE TOOL. EFFECTIVE TOOLS MAKE FOR SATISFIED USERS. THAT'S WHY WE HAPPILY MAINTAIN YOUR SHARP EDGE FOR NO CHARGE. YOU COVER SHIPPING & HANDLING AND WE WILL MAINTAIN THE EDGE FREE FOR LIFE. PLEASE COMPLETE THIS REQUEST FORM, INCLUDE IT IN YOUR PACKAGE, AND FOLLOW THE INSTRUCTIONS BELOW:

RETURN SHIPPING INFO:

NAME

ADDRESS

CITY

STATE

ZIP CODE

PHONE

E - MAIL

- THIS SERVICE IS AVAILABLE FOR SMITH & SONS BRAND KNIVES ONLY. WE WILL NOT SHARPEN OTHER BRANDS. NO EXCEPTIONS.
- FOR U.S. RESIDENTS, PLEASE INCLUDE \$10 (CASH/CHECK/MONEY ORDER) FOR RETURN SHIPPING AND HANDLING TO YOUR U.S. RETURN ADDRESS. SHIPPING AND HANDLING IS A FLAT \$10, REGARDLESS OF THE NUMBER OF KNIVES SENT. IF YOU ARE OUTSIDE OF THE UNITED STATES, PLEASE CONTACT US BEFORE SHIPPING.
- PLEASE ENSURE THAT YOUR KNIFE IS PACKAGED PROPERLY TO MINIMIZE THE CHANCE OF DAMAGE TO THE PACKAGE OR KNIFE ITSELF DURING SHIPPING. SMITH & SONS WILL NOT BE HELD LIABLE FOR ANY DAMAGE OR LOSS DURING SHIPPING. WE RECOMMEND COVERING FIXED BLADES IN A PROTECTIVE LAYER OF CARDBOARD TO ENSURE THE BLADE DOES NOT CUT THROUGH THE BOX DURING SHIPPING.
- KNIVES MUST BE RECEIVED IN A REASONABLY CLEAN STATE. WHILE WE LOVE SEEING OUR KNIVES BEING CHERISHED AND USED, WE WILL NOT SERVICE KNIVES THAT ARE RECEIVED IN AN UNSANITARY STATE (EX: COVERED IN ANIMAL FAT, BLOOD, ETC.). KNIVES RECEIVED IN SUCH A STATE WILL BE RETURNED AT OWNERS EXPENSE, UNSERVICED.
- IF YOUR FOLDING KNIFE IS IN NEED OF CLIP REPLACEMENT, PLEASE INDICATE SO BY INCLUDING A NOTE. PLEASE INCLUDE \$10 (CASH/CHECK/MONEY ORDER) FOR EACH CLIP NEEDING TO BE REPLACED. IF \$10 PER BROKEN/MISSING CLIP IS NOT INCLUDED, WE WILL ASSUME YOU HAVE REMOVED YOUR CLIP INTENTIONALLY AND DO NOT NEED A REPLACEMENT.
- WE WILL MAKE GOOD FAITH EFFORTS TO REPLACE SCREWS, OIL PIVOTS, ETC. AS NECESSARY AT OUR DISCRETION. SMITH & SONS DOES NOT PROVIDE RESTORATION SERVICES FOR BLADE/HANDLE FINISHES AND WILL NOT REPAIR/RESTORE DAMAGE OR WEAR INCURRED DURING NORMAL USE.
- IF YOU FEEL YOUR KNIFE IS IN NEED OF WARRANTY WORK BEYOND WHAT HAS BEEN COVERED ABOVE, PLEASE CONTACT US BEFORE SHIPMENT.
- PLEASE MAKE SHIPMENT TO:

SMITH & SONS KNIFE CO.
3516 ST. LUKE LN.
SULPHUR, LA 70663

KNIFE MODEL(S) SHIPPED:
